EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	45	(john and manos).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:46
L2	84	(ticket email) near2 manag \$5 and "help desk"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:47
L3	0	("2005/0010461").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L5	9	("4692742" "5166664" "5748078").PN. OR ("5926100").URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L7	127	("5261044" "5295244" "5353399" "5394522" "5500934" "5509123" "5535403" "5586254" "5586255" "5682487" "5696486" "5751965" "5768501" "5774669" "5787252" "5793974" "5796951" "5801707" "5802383" "5805819" "5809265" "5812750" "5832503").PN. OR ("5958012").URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L9	47	("5307086" "5323314" "5572643" "5706502" "5790790" "5802530" "5812529").PN. OR ("6018343").URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48

L11	165	("4893248" "5131020" "5287270" "5325290"	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
		"5452446" "5475836" "5483596" "5491779" "5530744" "5548726"	33.711, 333371			
		"5563805" "5602918" "5621727" "5623601"				
		"5649182" "5666481" "5671354" "5689645"				
		"5692030" "5696906" "5699403" "5706502"				
		"5708780" "5721908" "5721913" "5727129" "5734709" "5734831"				
		"5742762" "5742768" "5742905" "5745754"				
		"5754830" "5764756" "5768501" "5774660"				
		"5778178" "5781550" "5781632" "5787160" "5790780" "5790789"				
		"5790797" "5793694" "5793762" "5793964" "5796393" "5799154"				
		"5802320" "5805803" "5812654" "5815080"				
		"5815665" "5819225" "5819271" "5826029" "5826269" "5835084"				
		"5844896" "5845067" "5845267" "5850517" "5852810" "5852812" "5877759" "5909679").			***************************************	
		PN. OR ("6032184"). URPN.				
L12	28	("4916733" "5692030" "5721913" "5778049" "5926100" "5946372"). PN. OR ("6219648"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L13	38	("5107497" "5159685" "5216612" "5272704" "5446885" "5539869" "5905989" "5931877" "5961561" "5974349" "6067486" "6125312"). PN. OR ("6260048"). URPN.	US-PGPUB; USPAT; USOCR	ADJ	ON	2009/04/30 14:48
L15	11	("2002/0123983").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L17	6	("2002/0154010").URPN.	USPAT	ADJ	ON	2009/04/30 14:48
L18	4	("2003/0126307").URPN.	USPAT	ADJ	ON	2009/04/30 14:49

L19	0	("2003/0154118").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L20	0	("2003/0154118").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L21	0	("2005/0010461").URPN.	USPAT	ADJ	ON	2009/04/30 14:49
L22	24550	(SLA (service near2 level near2 agreement))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L23	0	(SLA (service near2 level near2 agreement)) near3 (severit\$3 near5 time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L24	6	(SLA (service near2 level near2 agreement)) near3 (severit\$3 and time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:50
L25	30	(SLA (service near2 level near2 agreement)) near3 (help near2 desk)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:51
L26	10	(SLA (service near2 level near2 agreement)) near3 severit\$3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/04/30 14:52

4/30/2009 2:54:45 PM

C:\ Documents and Settings\ nchong\ My Documents\ EAST\ Workspaces\ 10615054 Information Technology Service Request Level of Service Monitor\ 10615054.wsp